## REVENUE COLLECTION FAQ



## City of Hopkinsville

## Instructions for paying property taxes:

- On the Home Page, click on "Search" then "Property Tax" Do NOT click on the "Register" Button
- You may search on the following information
  - $\circ \quad \text{Name-Enter Last Name then First Initial} \\$
  - o Address
    - Enter Street Number Only or
    - Enter Name Only (example for South Main enter only "Main")
    - Do NOT Enter Number and Name together
  - PIDN Enter Property Identification Number
  - Parcel # Enter Map Number
- Less information is better because this system must match EXACTLY with PVA records
- Once the Property is located Click on the blue Property ID Number
- Verify the Property is the one you wish to pay
- Select "Actions" then "Make Payment"
- Click the green "Submit" button
- Follow the On Screen Instructions for completing your payment